

# the Smart Mist™ Glow Connect Humidifier

Instruction Book - LAH378



**Breville**®



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## Limited Product Warranty

Breville's warranty for this product covers the repair or replacement if it's found to be defective due to faulty materials, workmanship, or function within the warranty period. All legal warranty rights under applicable national legislation will be respected and will not be impaired by our warranty. For details on length of warranty, to obtain a printed copy or to read full terms and conditions please



QR149

scan the QR code or visit [www.breville.com](http://www.breville.com)  
Alternatively, call the Breville Service Centre (see back cover for contact details).

# BREVILLE RECOMMENDS SAFETY FIRST

At Breville we are very safety conscious. We design and manufacture consumer products with the safety of you, our valued customer, foremost in mind. In addition, we ask that you exercise a degree of care and adhere to the following precautions

## IMPORTANT SAFEGUARDS

READ ALL INSTRUCTIONS BEFORE USE AND SAVE FOR FUTURE REFERENCE

- Carefully read all instructions before operating the humidifier for the first time and save for future reference.
- Remove and safely discard any packaging material and promotional labels before using the humidifier for the first time.
- To eliminate a choking hazard for young children, remove and safely discard the protective cover fitted to the power plug of this humidifier (if applicable).
- When unpacking the humidifier, check to see you have received all the items listed in the parts list before discarding the packaging.

- Always ensure the humidifier is properly assembled before use. Follow the instructions provided in this book.
- Always operate the humidifier on a stable surface. Ensure that the surface is level, clean and free of water and other substances.
- Do not operate the humidifier on an inclined plane. Do not move the humidifier while it is switched on.
- Do not place the humidifier near the edge of a bench or table during operation.
- Do not place the humidifier on a rug, carpet, wooden flooring, or any other surface that may be damaged by exposure to water or moisture. It is recommended that a waterproof mat or pad is placed under the humidifier.
- Do not operate the humidifier on a sink drain board.
- Do not locate the humidifier directly below or close to a mains electricity supply socket.
- Do not use the humidifier without water in the water tank.
- Do not use the humidifier unless it has been cleaned according to instructions.
- Mist may not be visible in certain conditions (impacted by light, background colour, etc.) or at the lowest setting.
- Suitable for use in dry locations only. Do not use outdoors or on wet surfaces.
- Do not use in bathrooms, laundry areas or similar indoor locations.
- Room ventilation is required if condensation becomes visible on windows, walls or floor.
- Never place the humidifier where it may fall into a bath or other water container. Do not use or store where it may get wet or in the immediate surroundings of a bath, a shower, or a swimming pool.
- Do not use in areas where petrol, paint, or flammable liquids are used or stored or where there are vapours present. Do not use in conjunction with or directly next to an air freshener or similar products.
- Do not spray any flammable materials such as insecticides or fragrance around the humidifier.

- Do not use this humidifier when you have used indoor smoke-type repellents or in places with oily residue, burning incense or chemical fumes.
- Do not pour water into any openings except for the water tank. Do not allow water to enter the air outlets on top of the humidifier.
- When filling or refilling, only fill the water tank with cold tap water or distilled water. Do not use ground water or hot water to prevent clogging and damage to the transducer.
- Always switch the humidifier off and then unplug from the power outlet:
  - Before filling or emptying the water tank.
  - Before cleaning and maintenance, unless otherwise specified in this booklet.
  - Immediately after use.
- Do not put any substance other than water in the water tank. Do not add fragrance or any chemical substance into the water. Use only water (tap, purified, mineral, any sort of portable water). If other additives are used, the plastic material and the membrane may become discoloured and/or damaged.
- Water in the water tank is not suitable for drinking. Do not drink this water, and do not use it to feed animals or water the plants. When you empty the water tank, dispose of water down the drain.
- Do not use the humidifier in a room with major temperature changes as this may cause condensation inside the humidifier.
- If not using the humidifier for a long time, clean and dry the water tank before storage.
- Clean the water tank week or more frequently if used regularly.
- Always disconnect the humidifier from the power supply and empty the water tank before moving. Always carry the humidifier upright.
- It is important to check the humidity of your ambient air regularly. Intensive continuous operation can cause the ambient air to become excessively humid.
- A comfortable humidity level is considered to be between 40%RH to 60%RH.
- Never use the humidifier underneath a cover such as a blanket, pillow, etc.

- Never plug in or switch on the humidifier without filling the removable water tank with water and correctly replacing the tank onto the base of the humidifier.
- Do not remove the mist nozzle during operation.
- Position the humidifier so that the mist nozzle is not directed towards objects or a wall as the immediate vicinity of the humidifier may become damp.
- The humidifier is not intended to be operated by means of an external timer or separate remote-control system or any other device that switches the humidifier on automatically.
- Do not use chemicals, steel wool, metal scouring pad or abrasive cleaners to clean the outside of the humidifier housing as these can damage the housing of the humidifier.
- Cleaning procedures must be routinely followed to ensure that the humidifier continues to operate efficiently.
- Empty any remaining water from the water tank and water inlet basin when the humidifier is not in use.
- You may optionally add drops of essential/scented oils to the aroma tray. This will emit a pleasant odour into the surrounding area.
- The humidifier transducer is highly sensitive. Do not touch the transducer with bare fingers or scrape it with any metal tools, as it may reduce the mist output permanently.
- Keep the humidifier clean. Follow the cleaning instructions provided in this book.

Product Dimension	185x185x335mm
For Room Size	44m <sup>2</sup>
Noise Level	≤32dB
Power Consumption	24W
Weight	1.22kg
Water Capacity	4L
Evaporation Rate	High (5): 300±60ml/h Medium (3): 200±60ml/h Low (1): 100±60ml/h

# IMPORTANT SAFEGUARDS FOR ALL ELECTRICAL APPLIANCES

- Fully unwind the power cord before use.
- Connect only to a 230V or 240V power outlet.
- Do not let the power cord hang over the edge of a bench or table, touch hot surfaces or become knotted.
- To protect against electric shock, do not immerse the power cord, power plug or appliance in water or any other liquid or allow moisture to come in contact with the part, unless it is recommended in the cleaning instructions.
- The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- It is recommended to regularly inspect the appliance. To avoid a hazard, do not use the appliance if power cord, power plug or appliance becomes damaged in any way. Return the entire appliance to the nearest authorized Breville Service Centre for examination and/or repair.
- Any maintenance other than cleaning should be performed at an authorised Breville Service Centre.
- This appliance is for household use only. Do not use this appliance for anything other than its intended use. Do not use in moving vehicles or boats. Do not use outdoors. **Misuse may cause injury.**
- The installation of a residual current device (safety switch) is recommended to provide additional safety protection when using electrical appliances. It is advisable that a safety switch with a rated residual operating current not exceeding 30mA be installed in the electrical circuit supplying the appliance. See your electrician for professional advice.

- During electrical storms, the appliance should be disconnected from the power source at the wall socket to prevent any electrical surges that may arise during the storm, and which may inadvertently cause damage to the appliance and its electronic componentry.
- Always turn the appliance to the off position, switch off at the power outlet and unplug at the power outlet when the appliance is not in use.
- Before cleaning, always turn the appliance to the off position, switch off at the power outlet, unplug at the power outlet and remove the power cord, if detachable, from the appliance and allow all parts to cool.
- Do not place this appliance on or near a heat source, such as hot plate, oven or heaters.
- Position the appliance at a minimum distance of 20cm away from walls, curtains and other heat or steam sensitive materials and provide adequate space above and on all sides for air circulation.



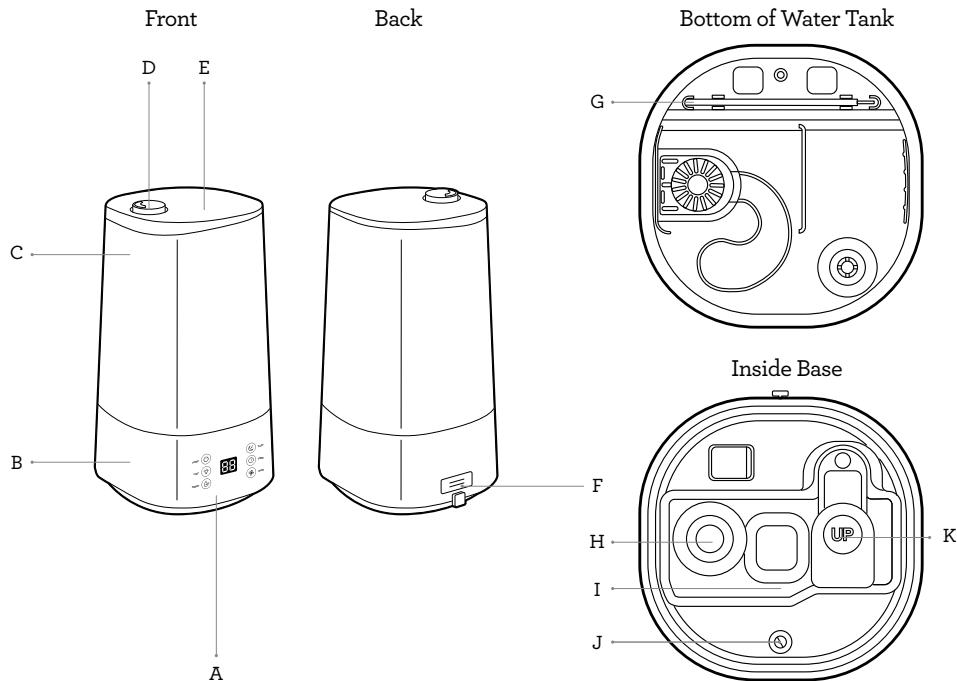
### **WARNING**

To avoid electric shock, do not connect the plug to the power outlet when hands are wet.

**FOR HOUSEHOLD USE ONLY  
SAVE THESE INSTRUCTIONS**



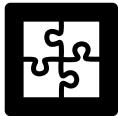
# Components



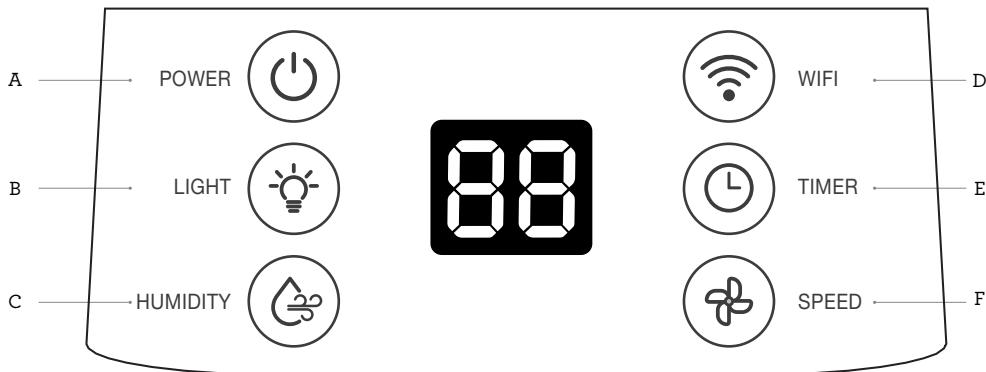
- A. Control Panel
- B. Base/Body
- C. Top Fill Water Tank
- D. Mist Nozzle
- E. Top Cover
- F. Aroma Tray
- G. Cleaning Brush
- H. Transducer
- I. Water Inlet Basin
- J. Mood Light
- K. Water Buoy

#### Not pictured

- Felt Pad (located in the aroma tray)
- Filter (located in the inside of the water tank)
- Power Cord & Plug



## Control Panel



- A. Power ON/OFF
- B. Mood Light
- C. Humidity Level
- D. Wi-Fi
- E. Timer
- F. Mist Speed



## Features

### WHAT IS A HUMIDIFIER?

Your Breville humidifier will assist in keeping a comfortable and healthy environment at home by artificially adding water vapour (moisture) to the surrounding atmosphere. It may assist with common winter symptoms such as dry skin, dry throat, cracked or dry lips, dry nasal cavity, and itchy eyes, as well as some sinus and respiratory issues.

### HOW DOES A HUMIDIFIER WORK?

Your Breville humidifier uses a high-frequency oscillator to break water into tiny water particles. The ventilation system then blows these water particles into the dry air in the form of a mist where it evaporates to increase the relative humidity.

### WHAT IS RELATIVE HUMIDITY?

Relative humidity (RH) is the amount of water vapour in the air and it is commonly expressed as a percentage of the maximum amount of water vapour that the air can hold at a given temperature. Every environment has a different humidity level. A standard comfortable level is considered to be between 40-60%RH.



# Assembly

## BEFORE FIRST USE

1. Before using your humidifier for the first time, remove all packaging material and promotional labels.
2. Check for any missing or damaged parts as per the components list.
3. Clean all parts according to the Care, Cleaning & Storage section.
4. Place the humidifier on a flat surface that will not be damaged by exposure to water or moisture.



### IMPORTANT

It is recommended that a waterproof mat or pad is placed under the humidifier when in use.

5. Remove the cover from the top of the humidifier and set aside.
6. Ensure the filter is secured correctly to the bottom of the water tank and remove the water tank.
7. Remove the tape located on the water buoy found on the base of the humidifier.
8. Fill the water tank up to the 'MAX' text outlined inside the water tank and replace the water tank onto the base.



### IMPORTANT

Only fill the water tank with cold tap or distilled water. Do not use ground water or hot water.

9. Ensure the mist nozzle is fitted correctly on the mist guide of the water tank. If tilted, lightly push the mist nozzle back onto the mist guide.

10. Replace the top cover back on the water tank. The top cover should be level, and the mist nozzle should rest flat against it when properly positioned on the humidifier.



### IMPORTANT

Ensure the top cover sits flat on the humidifier. If the mist nozzle is not correctly positioned, condensation will build on the top cover and around the humidifier.

11. Connect the power plug to a 230V or 240V power outlet and switch the outlet on. The humidifier is now in Standby mode.
12. Touch the  symbol to activate the control panel and display screen. The humidifier is now switched on and will automatically begin operation in the default mode - set humidity 50%, speed 2.



### IMPORTANT

Water may remain in the water inlet basin even though the water tank may be empty. However, once the water in the tank and/or basin is too low to keep the humidifier running, screen will flash 'LO' and the humidifier will stop working. Refill the tank with water. Do not use the humidifier without water in the water tank.



### NOTE

Take care when removing the water tank from the body after use as residual water may drip.



## Functions

### YOUR BREVILLE HUMIDIFIER

- The humidifier is equipped with a last used memory feature. When turned on from Standby mode, it will resume operation based on the last used settings.
- The control panel lights will dim by 75% after approximately 5 seconds if not touched. Press any button to wake up the screen, then select any function.
- The timer, sleep and mood light features can be used in any mode.
- The ambient humidity will display on screen when in operation.

### OPERATING YOUR HUMIDIFIER

When connected to the power outlet and turned on for the first time, the humidifier will operate for one minute in order to sense the ambient conditions, and then begin operation automatically.

#### Humidity Setting

- To set the humidity level, press the symbol on the control panel repeatedly to cycle through until the desired RH displays on screen.
- The humidifier will start automatically if the ambient humidity is lower than the selected humidity. If the ambient humidity is higher than the selected humidity, mist will not be released.



#### NOTE

The humidity level can be set between 30-75% RH.

Once the ambient humidity has reached the set humidity level, mist will stop releasing into the surroundings. The humidifier will automatically resume operation when the ambient humidity level falls below the set humidity.



#### NOTE

The ambient humidity shown on the display screen is only representative of the area within the immediate vicinity of the sensor and may be influenced by positioning, airflow and other environmental factors. Actual room humidity may vary slightly.



#### NOTE

'LO' will display on the screen when the ambient humidity falls below 30%.

'HI' will display on the screen when the ambient humidity level is above 75%.



#### Mist Speed

- To program the mist speed, touch the symbol on the control panel repeatedly to cycle through until the desired speed level displays on the display screen. The speed level number will display on screen.
- The symbol will illuminate when set. The humidifier will start automatically if the ambient humidity is lower than the selected humidity.



#### NOTE

The mist speed level can be selected from LOW (1) to HIGH (5).



#### IMPORTANT

Operation will be cancelled if the water tank runs empty. The humidifier will automatically shut off when there is insufficient water to operate.

## Sleep Mode

- In sleep mode, the humidifier will turn off all lights.
- Sleep mode can be selected at any time before or during operation.
- The Timer feature can be used with this setting.

1. Touch the  symbol for 3 seconds on the control panel. 'SL' will display on screen, then all the lights will turn off.
2. To cancel sleep mode, touch any button. The control panel lights will illuminate, and the humidifier will continue to operate in the chosen settings.

## Timer

This humidifier has a Timer feature that allows you to set it to turn off after a selected number of hours.

1. Touch the  symbol on the control panel repeatedly to cycle through 0 to 12 hours. The set time will display on screen, then the current relative humidity will display while in operation.
2. The Timer will begin to count down in 1-hour increments. The humidifier will automatically turn off once the programmed time has elapsed.
3. To cancel this feature, touch the  symbol until the number of hours displayed is '0'.

## Mood Light

1. Touch the  symbol on the control panel repeatedly to cycle through the different colour options.
2. To turn off the mood light, touch the  symbol on the control panel repeatedly to cycle through until '-' displays.
- Auto mood light will cycle through all the colour options repeatedly.
- If the unit is paired with the Breville Home Connect™ App, a wider selection of colours are available via the app that cannot be selected on the unit itself.

## Aroma Tray

- Press the aroma tray on the side of the humidifier and it will click out of the unit.
- Add 2-3 drops of essential oil (not included) directly to the pad in the aroma tray.
- Push the aroma tray back into the humidifier until it clicks into place.
- Turn the humidifier on and the aroma will start emitting automatically with the mist. Increase the mist intensity as desired.

### WARNING

Never add essential oil directly to the water tank, the water inlet basin or any other part of the humidifier except the aroma tray felt pad. Do not use more than 2-3 drops of oil on the aroma tray felt pad at any one time. Only add more oil when the aroma in the surrounding air has dissipated.

### IMPORTANT

Operation will be cancelled if the water tank runs empty. The humidifier will automatically shut off when there is insufficient water to operate.

## Auto Shut-Off

- Once the water in the water tank and water inlet basin is too low to keep the machine running, 'LO' will flash on the display, and the humidifier will stop working.
- Fill the water tank, turn the humidifier on and program the desired setting.
- To recommence, turn the humidifier off at the power outlet, fill the tank and reprogram. 'LO' will no longer flash on screen and the humidifier will start.

### NOTE

Flashing 'LO' indicates low water tank, solid 'LO' indicates ambient humidity is below 30%RH.

### IMPORTANT

All operating settings will be suspended if the water tank runs empty. The humidifier will automatically shut off when there is insufficient



## Wi-Fi Connectivity

This Breville Home connected product can be controlled both through Wi-Fi and Bluetooth. While Wi-Fi allows for connectivity and control remotely, Bluetooth allows for control within range of the product, even without Wi-Fi.

The Breville humidifier offers remote operation by using a home Wi-Fi connection using the Breville Home Connect™ app downloaded to a compatible mobile phone through the Google Play store or Apple App store.

To go straight to the appropriate app store, scan the QR code below.



For instructions on how to use the app, scan the QR code below, refer to the Quick Start Guide that can be found in the box or go to [tinyurl.com/HomeConnectQuickStart](http://tinyurl.com/HomeConnectQuickStart).



### NOTE

The Breville Home Connect™ app is compatible with mobile phones running Android® 5.0 or later and iOS devices 11 or later.



### NOTE

To control the humidifier using the app, the unit must be plugged into an active power outlet and turned on.

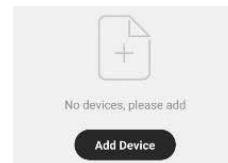
## CONNECT YOUR HUMIDIFIER TO WI-FI

Choose from the options available to allow for easy pairing and use.

Bluetooth connection has also been activated for this appliance, which will aid in the pairing

process, providing a higher success rate when pairing.

1. Ensure the mobile device is connected to a home Wi-Fi network.
2. When in standby mode, the Wi-Fi symbol will flash rapidly after 10 seconds. The humidifier is now ready to connect.
3. Log into your Breville Home Connect™ app account and stay on the “Home” page. To add the humidifier to the list, touch ‘Add Device’ or the symbol found in the top right-hand corner of the screen. Follow the prompts in the app.



4. If the connection is successful, the humidifier will appear in the main page of the app and the symbol on the humidifier will illuminate.
5. If connection is unsuccessful, touch and hold the button for 5 seconds until the light is flashing slowly. Follow the prompts in the app to connect in a different pairing mode.



### NOTE

The Breville Home Connected humidifier also has additional features exclusively accessible via the app, including lighting control.

If the humidifier is not connected within 3 minutes, the symbol will no longer flash. Press and hold the button for 3 seconds to reactivate pairing mode.

## BLUETOOTH

Bluetooth connectivity is a key feature of the humidifier. Ensure that Bluetooth is enabled on the mobile device with Breville Home Connect™ installed. The light will flash rapidly when attempting to connect to the Bluetooth enabled mobile device. The Breville Home Connect™ app should detect the unit automatically. Press ‘Add Device’ and follow the prompts on the app to complete the device connection. Refer to the Quickstart Guide in the box or on [Breville.com](http://Breville.com) for specific details on how to connect through Bluetooth.



## Voice Assistants

The Breville Smart Mist™ Glow Connect humidifier comes with the added feature of voice assistance, allowing you to control your humidifier using your voice by linking your Breville Home Connect™ app with Amazon Alexa and Google Home/Assistant. To link your Breville Home Connect™ app account with either Google Home/Assistant or Amazon Alexa, refer to the instructions on [www.Breville.com](http://www.Breville.com) or follow instructions found in the Breville Home Connect™ app under Me > Third-Party Voice Services > View more ways to link.



### IMPORTANT NOTE

The recommended voice commands to operate the appliance's functions differ between Amazon Alexa and Google Home/Assistant as listed. Variations of these commands may also be recognised, however, if a command fails, check against the recommended voice command.



### NOTE

To control the humidifier using the Amazon Alexa or Google Home/Assistant app, the humidifier must be plugged in to an active power outlet and turned on.

#### VOICE CONTROL WITH AMAZON ALEXA

Before you can voice control your Breville humidifier with Amazon Alexa, you need to link the Breville Home Connect™ account to the Amazon Alexa app as per instructions on the Amazon Alexa app in the relevant sections for completion.

#### Amazon Alexa Recommended Voice Commands for the Breville HUMIDIFIER

Supported Settings	Amazon Alexa Voice Commands
Power	Turn on DEVICENAME Turn off DEVICENAME
Humidity Level (30-75%)	Set DEVICENAME humidity to 30 Set DEVICENAME humidity to 35 Set DEVICENAME humidity to 40 Set DEVICENAME humidity to 45 Set DEVICENAME humidity to 50 Set DEVICENAME humidity to 55 Set DEVICENAME humidity to 60 Set DEVICENAME humidity to 65 Set DEVICENAME humidity to 70 Set DEVICENAME humidity to 75
Sleep Mode	Turn the Sleep ON on DEVICENAME Turn the Sleep OFF on DEVICENAME



### NOTE

Currently, Amazon Alexa does not support the following settings:

- Mist Speed, Mood Light and Timer.

#### VOICE CONTROL WITH GOOGLE HOME/ASSISTANT

Before you can voice control your Breville Humidifier with Google Home/Assistant, you need to link the Breville Home Connect™ account to the Google Home/Assistant app as per instructions on the Google Home/Assistant app in the relevant sections for completion.

## Google Home/Assistant Recommended Voice Commands for the Breville HUMIDIFIER

Supported Settings	Google Home/Assistant Voice Commands
Power	Turn on DEVICENAME Turn off DEVICENAME
Mist Speed	Change DEVICENAME speed to one Change DEVICENAME speed to two Change DEVICENAME speed to three Change DEVICENAME speed to four Change DEVICENAME speed to five
Humidity Level (30-75%)	Set DEVICENAME humidity to 30 RH Set DEVICENAME humidity to 35 RH Set DEVICENAME humidity to 40 RH Set DEVICENAME humidity to 45 RH Set DEVICENAME humidity to 50 RH Set DEVICENAME humidity to 55 RH Set DEVICENAME humidity to 60 RH Set DEVICENAME humidity to 65 RH Set DEVICENAME humidity to 70 RH Set DEVICENAME humidity to 75 RH
Sleep Mode	Turn ON Sleep Mode on DEVICENAME Turn OFF Sleep Mode on DEVICENAME



### NOTE

Currently, Google Home/Assistant does not support the following settings:

- Mood Light and Timer.



### TIPS for Amazon Alexa and Google Home/Assistants

- Configure your Google Home/Assistant or Google Home/Assistant compatible devices with the "Alexa" or "Google Home/Assistant" app if using, or simply download onto your phone.
- You will find your device listed as the Breville product name in your Breville Home Connect™ app account. Tap on the device in the app to rename your device for more convenient voice commands, e.g. "Humidifier Living Room" or give it a name, e.g. "Kenny".
- Training your voice assistant - Voice Match - Teach your assistant to recognise your voice. This isn't training it to understand English, but rather to recognise your voice as belonging to you. You can do this by going to the Settings menu in the voice assistant app on your phone.
- Routines - Amazon Alexa and Google Home/Assistant allow you to combine multiple actions in one voice command, to create a Routine, tap on the 'Routines' option via settings and follow the steps.
- Ensure the primary language is set to English (United States) for all apps.



# Care, Cleaning & Storage

Before cleaning, ensure the power is switched off and then remove the power plug from the power outlet.

- Only use cold water or distilled water in the water tank.
- Change the water often to keep it fresh.
- Clean the transducer, water tank and water basin at a minimum of once every week when in constant use.
- Use the small brush provided or a cotton swab to assist with cleaning the transducer and basin. Never use metal or sharp objects.
- After cleaning, ensure all parts are completely dry before using the humidifier.



## NOTE

Clean the whole humidifier and make sure that all parts are dried completely. Do not immerse the unit in water. Clean the transducer, water tank and basin at least once a week.



## IMPORTANT

If you do not intend to use the humidifier for a long time, clean and dry the water tank and the water purification filter, and all parts before storage.



## WARNING

Do not use chemicals, steel wool, metal scouring pad or abrasive cleaners to clean the outside of the humidifier housing as these may damage the humidifier.



## IMPORTANT

Cleaning procedures must be routinely followed to ensure that the humidifier continues to operate efficiently. Do not use the humidifier unless it has been cleaned according to instructions.

## TO CLEAN EXTERNAL PARTS

- Use a clean, dry cloth to clean all external surfaces of the humidifier.
- A soft, slightly-damp cloth may be used to wipe the external housing of the humidifier if more thorough cleaning is required.
- Never use chemical substances or scourers as this could damage the housing and the control panel.
- Dry thoroughly before storing or using the humidifier.

## TO CLEAN INTERNAL PARTS

In cases when the water is hard (where water contains too much calcium and magnesium), limescale buildup may be present on the surface of the water basin, transducer and inner surface of the water tank. Scale, or calcification, on the surface of transducer will reduce the efficacy of the unit. To clean internal parts of the humidifier, create a cleaning solution of 1-part vinegar to 1-part water.

## TO CLEAN THE FILTER

- Lift the filter from the base of the water tank
- Run the filter under water to clean.
- Refit the filter to the base of the water tank.

## WATER TANK

- It is important to clean the water tank regularly and ensure it is dry before reassembling and using the humidifier.
- To clean, create a vinegar and water solution enough to fill the tank about half way. Swish the solution around for a minute, then fill the rest of the tank up with tap water. Leave to sit for 1-2 hours, or even overnight.
- Empty and rinse well with clean water.



## NOTE

To assist with emptying all the water from the water tank, it may help to slightly shake the tank over a sink or drain.

### MIST NOZZLE

- If the mist output is reduced due to calcification, turn the top cover over and immerse the nozzle in a vessel filled with vinegar and water solution and soak for at least 10 minutes.
- Rinse with clean or distilled water and allow to dry.

### WATER INLET BASIN

- The water inlet basin includes the water reservoir in the base of the unit that also houses the transducer and the heating plate.
- Clean the water basin with a soft cloth. If there is excess film or calcification on the surface, then soak the cloth with the vinegar and water solution and repeat the process.
- If there is film or calcification in any of the depressions along the basin, drop a bit of vinegar and water solution into the depression and lightly clean it with a brush or a cotton swab.
- Rinse with clean or distilled water and allow to dry.

### OPTIONAL CLEANING SOLUTION FOR CALCIFICATION ISSUES

If a build-up of calcification on the transducer or heating plate occurs and cannot be removed with a simple vinegar and water solution, use a de-calcifying agent or citric acid.

### STRICTLY FOLLOW THE INSTRUCTIONS ON THE PACKAGING FOR THESE CLEANING PRODUCTS.

- Brush off any scale deposits from the transducer and heating plate surfaces using the cleaning brush or a cotton swab.
- Rinse with clean or distilled water and allow to dry.



## WARNING

Never use sharp or solid objects to clean the transducer and heating plate. Avoid touching the transducer and heating plate with your fingers.



## NOTE

The heating plate in the base of the humidifier will lose its stainless steel finish over time – this is normal. It is still recommended to de-calcify as per instructions noting that cleaning may not bring it back to its original shine.

### STORAGE

- Never store the humidifier with water in the unit.
- Clean as per instructions and make sure that all parts are dry before storing.
- Allow the water tank and water inlet basin time to dry thoroughly before storing the humidifier.
- Keep the humidifier in a dry cool place.
- Do not place anything on top of the humidifier.



# Troubleshooting

## TROUBLESHOOTING GUIDE

Before carrying out any of the following service checks, unplug the unit from the power outlet.

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
'LO' flashes on screen	<ul style="list-style-type: none"><li>Low water in the water tank</li><li>The water tank is not installed properly</li></ul>	<ul style="list-style-type: none"><li>Fill water tank with water</li><li>Install the water tank onto the base</li></ul>
'LO' displays on screen	<ul style="list-style-type: none"><li>Ambient humidity is lower than 30%RH</li></ul>	<ul style="list-style-type: none"><li>Wait until the ambient humidity is higher than 30%RH</li></ul>
'HI' displays on screen	<ul style="list-style-type: none"><li>Ambient humidity is higher than 75%RH</li></ul>	<ul style="list-style-type: none"><li>Wait until the ambient humidity is lower than 75%RH</li></ul>
The humidifier does not emit mist	<ul style="list-style-type: none"><li>When the environment reaches the set humidity, the mist will stop and the fan will continue to rotate</li></ul>	<ul style="list-style-type: none"><li>When the ambient humidity drops to within 5% of the set humidity, the mist will resume</li></ul>
When turned on, the humidifier does not operate	<ul style="list-style-type: none"><li>When the ambient humidity reaches the set humidity, the humidifier will not operate</li></ul>	<ul style="list-style-type: none"><li>Wait for 1 minute as the humidity sensor is sensing the ambient humidity. If the humidifier still does not operate, set a higher humidity level</li></ul>
Screen remains blank	<ul style="list-style-type: none"><li>The humidifier is turned off</li><li>The humidifier is turned on, but it has entered sleep mode, all LED lights are off</li></ul>	<ul style="list-style-type: none"><li>Press the ON/OFF button to turn on</li><li>Press any button on the control panel to exit sleep mode</li></ul>
Water buoy loose in the base	<ul style="list-style-type: none"><li>The water buoy has disengaged</li></ul>	<ul style="list-style-type: none"><li>Push the water buoy back into the grooves on the base of the humidifier</li></ul>

## TROUBLESHOOTING GUIDE FOR AMAZON ALEXA AND GOOGLE HOME/ASSISTANT

PROBLEM	WHAT TO DO
Why is Amazon Alexa or Google Home/Assistant not responding to my voice commands.	<ul style="list-style-type: none"><li>Check the internet connection.</li><li>Restart your device &amp; mobile phone.</li><li>Restart your modem and router.</li><li>Make sure your Amazon Alexa or Google Home/Assistant-enabled device or mobile phone is in Wi-Fi range.</li><li>When you are giving a command to Amazon Alexa or Google Home/Assistant, make sure you are clear and there is no noise in the background.</li><li>While the voice assistant is always on in the background, only an activation phrase will allow for the voice assistant to start, registering the commands being relayed. The activation phrase depends on the application being used. For Amazon Alexa, use "Alexa", while "OK Google" is for Google Home/Assistant.</li><li>Ensure your voice is clear and distinct to allow the assistant to accurately record and process the command.</li><li>Ask direct questions. Refer to the commands list for recommended commands.</li></ul>

If the problem is not listed, please contact Breville Customer Service Centre (see back cover for contact details)



Notes



Notes



Notes

## Breville Customer Service Centre

### Australian Customers

**Phone:** 1300 139 798

**Web:** [www.breville.com](http://www.breville.com)

### New Zealand Customers

**Phone:** 0800 273 845

**Web:** [www.breville.com](http://www.breville.com)

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